

About Mailennium

I opened Mailennium in the Millennium, April 2000. We began as a direct mail plant, myself and 2 employees from my past workplace. They believed in me and I believed in the market opportunity. Throughout the 'history' of the company we have remained on the forefront of intelligent data processing leveraging new technological innovations. We continue to provide digital with personal & variable printing, mailing and product fulfillment distribution. The quality & reliability of our service is driven by our ISO 9001 certificate of registration processes.

We adapted to to-day's fast-paced e commerce and ever-changing economy by implementing data scanning and electronic survey services. Clients benefit from a turn-key survey service with includes everything from form design, print, distribution, incoming, sophisticated verification with supporting images & reporting.

Large volume scanning of any type of document for classification, indexing, extraction with the ability to identify handprint, machine print, barcodes, just about any format or character you will find on a document.

I now employ 16 full time employees; all of diverse background. We are a multi-cultural group that benefit from each other's skills, backgrounds, expert content knowledge, language and community spirit. I am blessed to have such a wonderful and loyal group of employees. Mailennium's clients are serviced by the best.

Employees and their cultures

'Immigrants' (never liked that word) come to Canada for a variety of reasons. Asians, in particular, consider education one of the highest values to a person. Students are sent here to study because of our worldwide recognized universities. That is not to imply the education systems in East Asia, East Indies, South America are of any lesser quality however, they are not all accredited in the north American world & business market. We are very fortunate to have so many people living in this country with vast amount of education.

These same people often come to avoid political or corrupt environment. They understand the quality of life here in Canada is second to none. And they already have tremendous and brave spirit to come, to learn, to integrate, to earn their place in our community.

How do they do that? They give back by working – **hard**. In my view, these immigrants value the people who appreciate their skills, knowledge, language barriers. It is common to want to work in a familiar environment where your language is understood. That's ok. As long as everyone understands and respects the balance of communication. Employers must encourage people to learn new languages. To exchange cultures. "Cultural potluck lunches" **Make it fun, and you will make it work!**

Our group is made up of and speak the following languages: Spanish, Pilipino, Cantonese, Mandarin, Vietnamese, Tamil, Italian, French, Portuguese, Goan and English. No one is more prouder than I with the language skills that have improved at Mailennium, and we all celebrate "Kung Hey Fat Choi" and honour Chinese New Year. When our floor mat service provider arrives each week and speaks Spanish to Lorena, our Office Administrator I listen *just to hear that beautiful language*.

To be quite frank, our employees have come through referral for the most part. It is common knowledge that Mailennium truly is an equal opportunity working environment. Ladies who joined the firm to originally work in the plant as general labour now work in the data capture department with computer skill training provided by me. **Who wins with this approach, we all do!** And, Chinese made up of varied languages along with French should be taught to our children as mandatory for competitive advantages in this global world. German, Italian, Dutch, Spanish, Japanese. Understanding and learning any of these languages & cultures will tremendously benefit your company if import/export trading is within your business scope. If not, learn something new anyway. *It's my mantra*.